

Worksmart Blog



Worksmart scoop trio of major awards

Posted by Peter Griffiths on May 23, 2019



The team here at Worksmart were delighted to be informed that they have won not one, but three awards at the 2019 ACQ5 Law Awards.

The awards are particularly gratifying because they are voted for by leading people in the UK Legal sector, in other words, it is a statement of the UK Legal sector's view of the quality that Worksmart's products and consultancy service is providing to the financial services industry. And, the Legal sector are in a perfect position to judge because they are often at the forefront of providing advice to financial services firms.

The awards that Worksmart won:



These awards are gratifying in different ways. For our SM&CR product, Accord, it is continued endorsement of what the market already is telling us, i.e. that Accord has market leading functionality combined with unparalleled ease of use.



For our complaints management product, Caresmart, the award is particularly satisfying as it represents several year's continued investment in the product to get it to the point that it is now recognised across the entire financial services market as containing all the functionality required by the regulator whilst providing the ease of use that enables all types of users to undertake their actions quickly and intuitively. We're also delighted that Caresmart has become the 'go to' choice for firms in the Lloyd's of London market.

Finally, for our regulatory consulting service, the award is endorsement of the support we have been providing firms, particularly in the lead up to the introduction of SM&CR into the wider financial services market.





Andy Bower, Worksmart's Chief Technical Officer, said of the awards;

"I am delighted that Worksmart has won these ACQ5 Law Awards. It is particularly gratifying because the voting will have involved key figures from the legal sector and their enthusiasm provides a welcome confirmation of the significant investment we have made in our Complaints Handling product (Caresmart) and our SM&CR product (Accord) over the last few years.

After all, the legal profession work closely with companies in our target markets and so are in a prime position to understand their genuine needs and how well they are addressed by our products versus those of our competitors.

And of course, the award for our compliance consultancy just reinforces the great work they are doing, helping our customers with sustainable, business beneficial solutions that enable them to stay compliant".

For more information on our Caresmart, Accord (The market leading SM&CR solution), or any other Worksmart product, please visit dedicated website pages or call our specialists on; 01908 613613.

Our Products	Senior Managers & Certification Regime (SM&CR)	Quality Assurance	Competence
	Complaints (Lloyd's Market)	Testing	Complaints (General Market)